

# One Stop Operations FUTURE STATE

## Triage

(Operator Lead w/ES participation)  
Designated Customer Service Staff

### UI Claims/Problems

### Division of Vocational Rehabilitation

### Employment Services (Career Services)

- JJC
- Vet Svcs
- RESEA
- GA28 Day
- WFNJ Group Job Search Workshops

## One Stop Orientation

(Operator Lead w/ES participation)  
(Except WFNJ/GA28 Day/RESEA/PROS)

All participants complete  
Assessment Form

- ◆ Have 10-15 minute Assessment review by orientation staff
- ◆ Given an appointment w/ a WIOA Counselor

## Training Workshop

(Operator Lead w/ES participation)  
(Except WFNJ/GA28 Day)

## Counseling (WIOA)

### Intake/Eligibility

### Literacy/Occupational Skills Assessment:

- Global Assessment Tools  
TABE, Best Plus, Best Literacy, NJ Can, Prove It

### Universal IEP/EDP:

Path To Employment

### Referrals To:

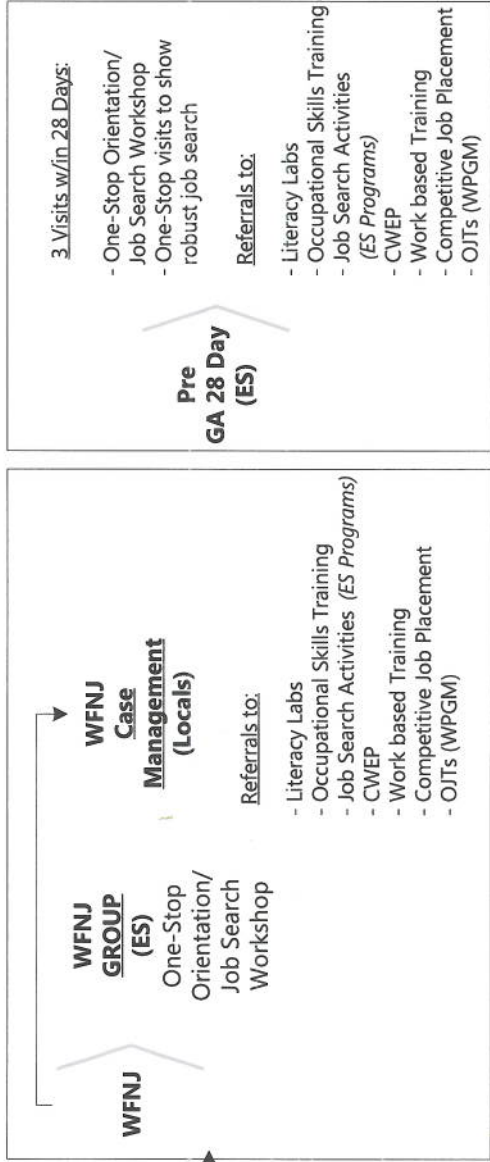
- Basic Adult Ed (Title II)
- Literacy Labs
- Work Based Training
- ITAS
- OJT
- Tuition Waiver
- ABT
- O4J
- ES Programs:
- JJC, Re-entry (resource orientation Referrals to WIOA, DVRS, JJC, PEPP)
- Labor Exchange/Job Development
- DVRS:
- Referrals In/Out (See process flowchart)
- Other State Programs:
  - TRA, 55+, SRAP, TN, H2H, NJ Build, Reg. Apprenticeship, Bonding
- Youth:
  - Youth One-Stop
- Re-entry:
  - PEPP

## Priority of Service to Low Income & Basic Skills Deficient Adults

### Literacy Labs

High School Diploma Holders  
Basic Skills Deficient

### Literacy Labs



County Board  
of Social Services

Eligibility  
Determination

Mandatory To  
Work Participation

WFNJ  
GROUP  
(ES)  
One-Stop  
Orientation/  
Job Search  
Workshop

WFNJ  
Case  
Management  
(Locals)

Referrals to:  
- Literacy Labs  
- Occupational Skills Training  
- Job Search Activities (ES Programs)  
- CWEP  
- Work based Training  
- Competitive Job Placement  
- OJTs (WPGM)

3 Visits w/in 28 Days:

- One-Stop Orientation/Job Search Workshop
- One-Stop visits to show robust job search

Pre  
GA 28 Day  
(ES)

Referrals to:

- Literacy Labs
- Occupational Skills Training
- Job Search Activities (ES Programs)
- CWEP
- Work based Training
- Competitive Job Placement
- OJTs (WPGM)